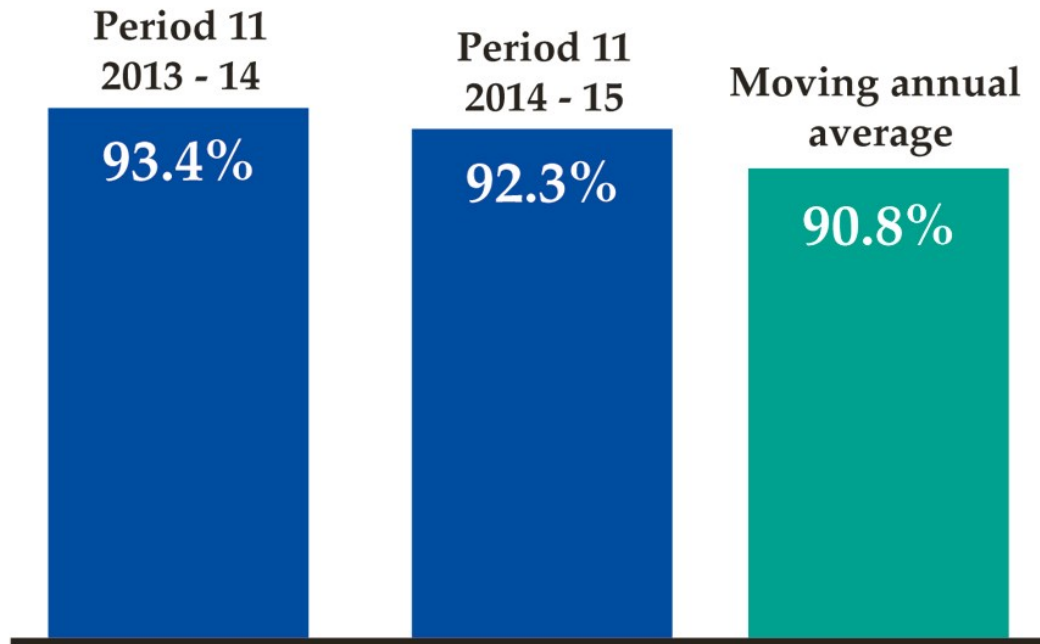
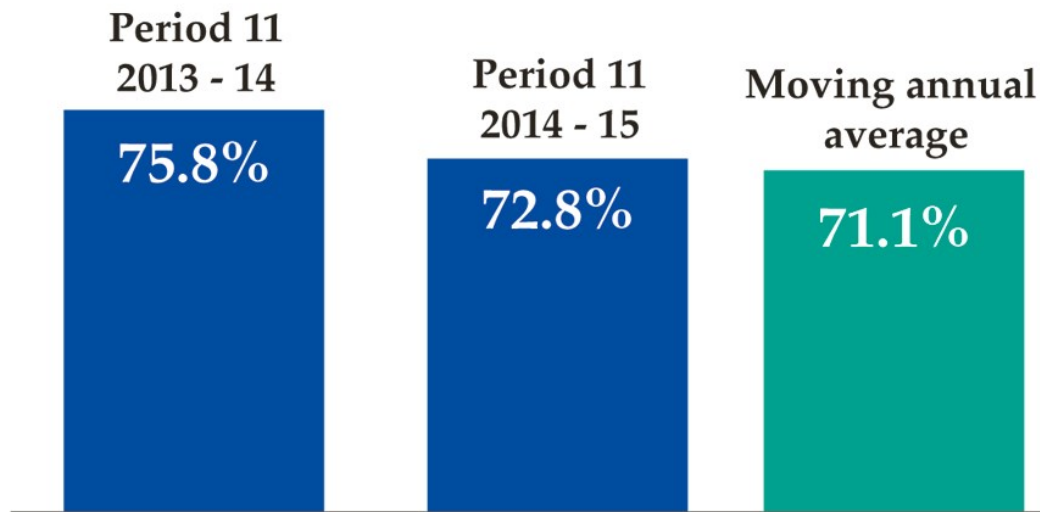


Public Performance Measure ...

Source: Network Rail



... Right-time performance



What	Who	When
Franchise-wide strategy for passenger information provision, including better information screens	Future Northern franchisee	2016
New fares system, offering simplicity, removing barriers to travel	DfT, working with Rail North	2016
Introduction of new DfT appraisal guidance that expressly builds in consequences for economic growth of transformational schemes	DfT	2017
Recast of suburban services north and west of Manchester and Harrogate line in Leeds, to provide more seats with longer and more frequent trains	Network Rail, Rail North and Northern franchisee	2017
Launch of a new inter-city network for the North and Midlands, incorporating TPE plus routes from CrossCountry and East Midlands	DfT and Rail North	2018
Reallocation of track access charges to reflect Northern's actual costs	ORR and NR	April 2019
Regional smartcard system progressively introduced	Future Northern franchisee	From May 2019
Pacers to be replaced and any remaining Class 150/1s to be completely renovated	Future Northern franchisee; ROSCOs	December 2019
Region-wide upgrade of stations and station facilities	NR and future Northern franchisee, including TPE	By 2020
Completion of TPE and MML electrifications, including potential introduction of new fleet for TPE	NR, DfT and Rail North	2020